

Re: Upcoming Box Office ticket sale disruption

Dec. 8, 2025

Dear community partner,

Please note that ticketing services will be temporarily unavailable starting Dec. 15 through Dec. 18, 2025, while we complete upgrades to our online ticket service system. During this ticket sale disruption, tickets will not be available for purchase online at [tickets.airdrie.ca](https://tickets.airdrie.ca), by phone or in person at our Box Office.

We ask that you share this information with your clients so they can plan ahead. Ticket sales will resume on Dec. 19 at 10 a.m.

We apologize for any inconvenience this may cause and thank you for your cooperation as we work to improve the ticketing experience. If you have any questions, contact us at 403.948.8824.

Sincerely,

City of Airdrie – Arts programming